London Heathrow Terminal 4
Airport Guide

Terminal 4 is situated to the south of the southern runway next to the cargo terminal and is connected to Terminals 2 and 3 by the Heathrow Cargo Tunnel. Most flights that go to Terminal 4 are flights coming from Asia and North Africa, as well as a few flights to Europe. Times from your airplane to your Airport Lynx transfer can range from 15 to 60 minutes.

Once you leave the plane head towards passport control, which will be clearly signposted on your arrival.

There are two queues at passport control – one for European Union (EU)*, European Economic Area (EEA), British and Swiss nationals, and a second for all other nationalities. At the passport desk a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the Border Force website.

After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.
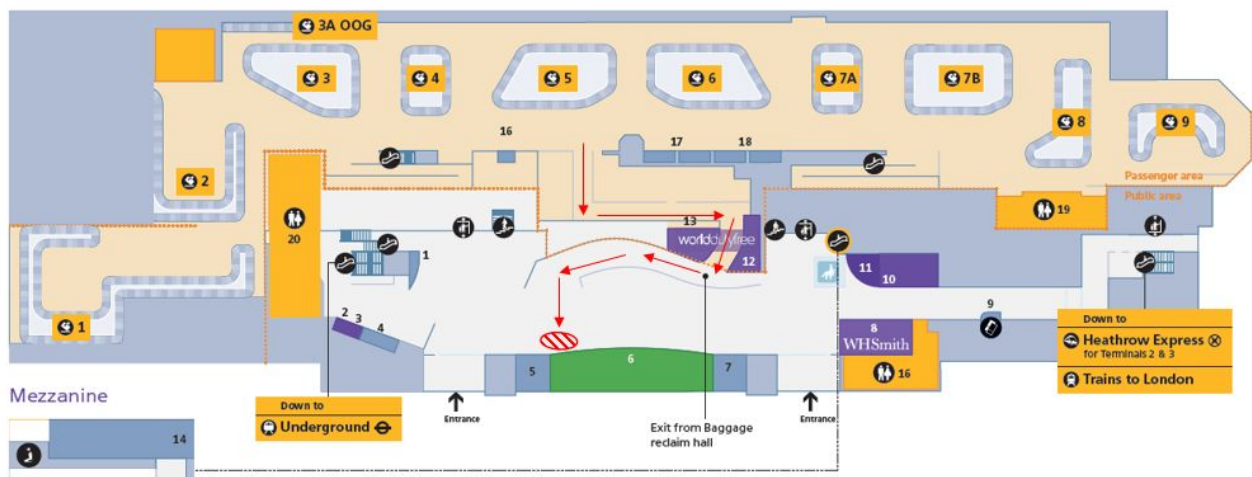
Free Baggage trolleys are available in the reclaim hall – please help yourself if you require.

Once you leave the baggage collection area after a short walk you will enter the arrivals hall, once there your Airport Lynx chauffeur will meet you on the right hand side of Costa Coffee. This is directly in front of you when you enter the arrivals hall.

Terminal 4
Arrivals
Ground floor and mezzanine

Your driver will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).

Once you have met we will assist you with your baggage on the walk to the short term car park, if you need anything from the shops or restaurants before you depart please tell your driver we will be very happy to wait or get them for you. If you cannot see your chauffeur please call us straight away on 01223 440040 we will be happy to help.